

Status of redressal of Complaints received against PGIM India Mutual Fund during 01-April-2022 to 31-March-2023

Name of the Mutual Fund:

PGIM India Mutual Fund

Number of folios :

1408338 (as on 31st March 2023)

Complaint Code	Type of Complaint#	(a) No. of Complaints pending at the beginning of the year	(b) No. of Complaints received during the year	Action on (a) and (b)								
				Resolved				Non Actionable*	Pending			
				Within 30 Days	30-60 Days	60-180 Days	Beyond 180 Days		0-3 Months	03_06 Months	06_09 Months	09_12 Months
I A	Non receipt of Dividend on Units	-	-	-	-	-	-	-	-	-	-	-
I B	Interest on delayed payment of Dividend	-	-	-	-	-	-	-	-	-	-	-
I C	Non receipt of Redemption Proceeds	-	11	11	-	-	-	-	-	-	-	-
I D	Interest on delayed payment of Redemption	-	-	-	-	-	-	-	-	-	-	-
II A	Non receipt of Statement of Account/Unit Certificate	-	8	8	-	-	-	-	-	-	-	-
II B	Discrepancy / Errors in statement of account	-	22	22	-	-	-	-	-	-	-	-
II C	Data corrections in Investor details	-	28	28	-	-	-	-	-	-	-	-
II D	Non receipt of annual report	-	-	-	-	-	-	-	-	-	-	-
III A	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III B	Unauthorized switch between Schemes	-	1	1	-	-	-	-	-	-	-	-
III C	Deviation from scheme attributes	-	-	-	-	-	-	-	-	-	-	-
III D	Wrong or excess charges/load	-	16	16	-	-	-	-	-	-	-	-
III E	"Non updation of changes viz. address, PAN, bank details, nomination, etc"	-	34	34	-	-	-	-	-	-	-	-
III F	Delay in Allotment of units	-	68	68	-	-	-	-	-	-	-	-
III G	Unauthorised Redemption	-	-	-	-	-	-	-	-	-	-	-
IV	OTHERS	-	224	223	1	-	-	-	-	-	-	-
	TOTAL	-	412	411	1	-	-	-	-	-	-	-

including against its authorized persons/ distributors/ employees. etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

This statement is reviewed and approved by the Trustee Company at it's Board meeting held on May 4, 2023