

Status of redressal of Complaints received against PGIM India Mutual Fund during 01-April-2023 to 31-March-2024

Name of the Mutual Fund: **PGIM India Mutual Fund**
 Number of folios : **1323738 (as on 31st March 2024)**

| Complaint Code | Type of Complaint# | (a) No. of Complaints pending at the beginning of the year | (b) No. of Complaints received during the year | Action on (a) and (b) | | | | | | | | |
|----------------|--|--|--|-----------------------|------------|-------------|-----------------|-----------------|------------|--------------|--------------|--------------|
| | | | | Resolved | | | | Non Actionable* | Pending | | | |
| | | | | Within 30 Days | 30-60 Days | 60-180 Days | Beyond 180 Days | | 0-3 Months | 03_06 Months | 06_09 Months | 09_12 Months |
| I C | Non receipt of Redemption Proceeds | - | 20 | 20 | - | - | - | - | - | - | - | - |
| II A | Non receipt of Statement of Account/Unit Certificate | - | 3 | 3 | - | - | - | - | - | - | - | - |
| II B | Discrepancy / Errors in statement of account | - | 13 | 13 | - | - | - | - | - | - | - | - |
| II C | Data corrections in Investor details | - | 35 | 35 | - | - | - | - | - | - | - | - |
| III A | Wrong switch between Schemes | - | 2 | 2 | - | - | - | - | - | - | - | - |
| III D | Wrong or excess charges/load | - | 6 | 6 | - | - | - | - | - | - | - | - |
| III E | "Non updation of changes viz. address, PAN, bank details, nomination, etc" | - | 27 | 27 | - | - | - | - | - | - | - | - |
| III F | Delay in Allotment of units | - | 20 | 20 | - | - | - | - | - | - | - | - |
| IV | OTHERS | - | 199 | 199 | - | - | - | - | - | - | - | - |
| | TOTAL | - | 325 | 325 | - | - | - | - | - | - | - | - |

including against its authorized persons/ distributors/ employees. etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

Reviewed by the Board of Directors of PGIM India Trustees Private Limited (Trustees to PGIM India Mutual Fund) at their meeting held on April 30, 2024